



Dev. Collaboration Support System with Biz Partner
(Collaborative Product Commerce eXchange)

Biz Partner Member Subscription · Log-In

- **Member Subscription**
- **1st login**
- **2nd login (MFA)**
- **Login PC certification**
- ※ **How to take action when CPCex connection is not possible**
- ※ **How to take action if file download is not possible**

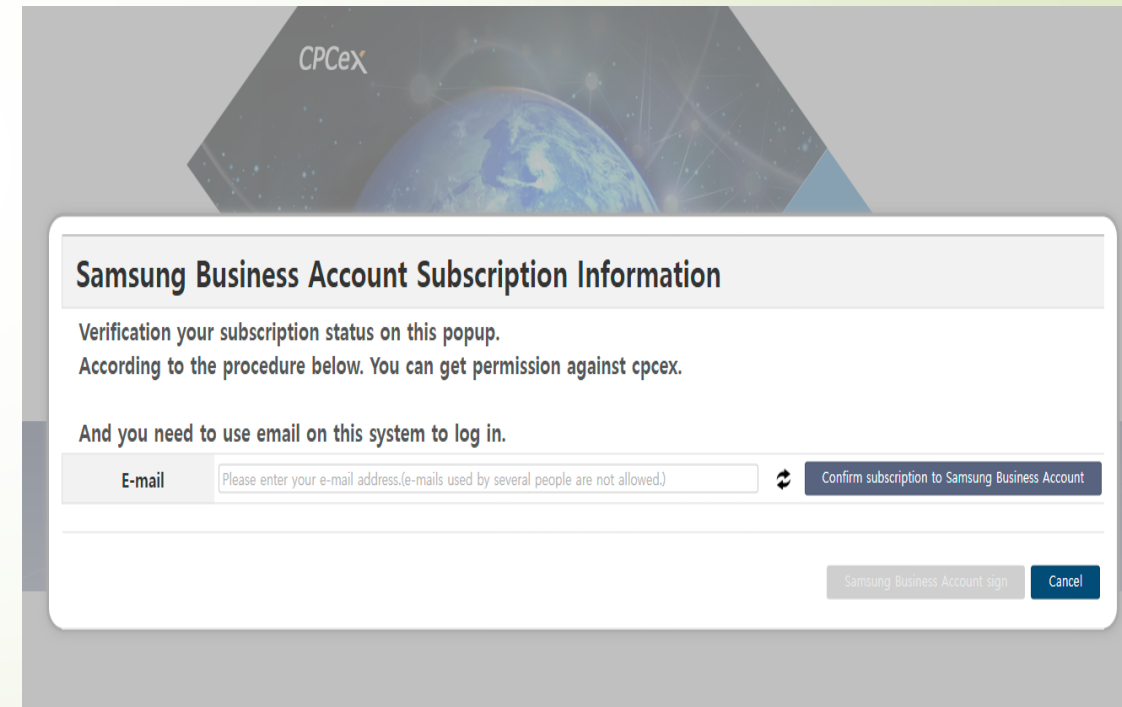
Member Subscription

❖ Select “(New)Partners(Biz.Account)” and click [Join CPCex]

① First-time CPCex users must select “(New)Partners(Biz.Account)” to sign-up.

※ Existing CPCex users sign up for transfer registration, and refer to a separate transfer registration guide

② Clicking the “[Join CPCex]” button will display a pop-up window where you can confirm your email registration information.



Member Subscription

❖ Validation of subscription e-Mail

- ① Enter the email address you wish to use in the "E-mail" field. This email address will be used as your user ID in Samsung Business Account System.
- ② Click the "Confirm subscription to Samsung Business Account" button. A message will appear showing your email subscription information.
- ③ Clicking "Sign-up Samsung Business Account" will take you to the Samsung Business Account membership registration page.

Samsung Business Account Subscription Information

Verification your subscription status on this popup.
According to the procedure below. You can get permission against cpcex.

And you need to use email on this system to log in.

E-mail **1** **2**

3

Message	explain
※ Samsung Electronics employees are not eligible to sign up for a Samsung Business Account.	Samsung Electronics employees must use it as an internal user not partner user.
※ You are a user who needs to transition from the (old) B2B Partner to the (new) Samsung Business Account.	Select "(Old)Partners(B2B)"
※ It is confirmed as an e-mail address that requires a new subscription to Samsung Business Account.	Button 3 activated
※ This user has already completed registration for Samsung Business Account.	Additional registrations using the same email address are not permitted.

Member Subscription

❖ Self Registration > Create User

- ① In the "Business Location" field, select the country where country of your company, not your nationality.
- ② The "Business Email" field will automatically fill in your current email address. (Email address is registered as login ID.)
 - ※ If you enter an account that is already registered, the following message will appear.
In this case, if you are the first user of CPCex, you must enter another e-mail address. If not, if you are a user who has already subscribed to the Samsung Biz Account system, you can press the Next button to go to the login page.
(Your login ID is duplicated. If you are a CIAM user, please click the "Next" button to proceed to the login page.)
- ③ When registering as a user, you must consent to providing your email address.

Welcome to Samsung Business Partner Registration

The screenshot shows a registration form with three highlighted fields:

- 1 Business Location: A dropdown menu with the text "Select your business location" and a downward arrow.
- 2 Business Email (Login ID)*: A text input field containing the email address "b2b_login_id_mira_kr_043@mailinator.com".
- 3 I agree to provide my email information*
A checkbox that is checked, followed by the text "I agree to provide my email information*".

Next >

Member Subscription

❖ Self Registration > Create User > Email Verification


- ① Enter the **verification code(OTP)** you received via email in the verification code field. The code will expire 10 minutes after receiving it.
- ② If you wish to receive it again, Click [Resend](#) to resend the email.

Welcome to Samsung Business Partner Registration

Email Verification

We sent a mail with the verification code to the mail below.

b2b_login_id_mira_kr_043@mailinator.com

 A verification code has been sent to your email.
The code will expire after 10 minutes.

Verification Code *

①

Didn't receive a code or is your code expired? [Resend](#) ②

[Next >](#)

Member Subscription

❖ Self Registration > Create User > Company Information

- ① Enter the company name and click [\[Search\]](#) to search for a company. [\(Detailed explanation on the next page\)](#)
 - ② The [Vendor Code](#) fields are required during registration. They will be automatically filled in after you complete step ①. (If you select "Generate Temporary Company Code" the code will not be automatically filled in. It will be issued upon registration completion.)
 - ③ Check if a temporary company code is being used. If you select "Issue Temporary Company Code" when searching for a company in "①" the answer will automatically be "YES."
- ※ If you register using a temporary code, enter detailed company information.

Welcome to Samsung Business Partner Registration

1 — 2 — 3
Your information — Terms & Privacy — Registration complete

Company Information | User Information

General Information

Company Name *

Business Location * State
South Korea

Region City

Street Zip/Postal Code

Company Phone Number Company Fax

Web Site Business License Number

Representative Vendor Code *

Additional Information

Temporary Company Flag *
-- select --

>

Member Subscription

❖ Self Registration > Create User > Company Information

① Clicking the **[Search]** button will open the **Company Search** pop-up window.

You can search for a company using the **company name, business license number, or vendor code** in the search window.

② After selecting a company, click the **[Select Company]** button to enter the company name.

③ If the company is not listed in the search results, click the **[Generate Temporary Company Code]** button to receive a temporary code. **(Detailed explanation on the next page)**

※ When searching by Company Name, only companies matching the previously selected Business Location will be displayed.

Company Information | User Information

General Information

Company Name*

Company Name **1**

Business Location* State

South Korea

Company Search

Company Name

Business License Number Vendor Code

Search result

Company Type	Company Name	Country	Vendor Code
<input type="checkbox"/> Regular	MIRACOM Inc Co., Ltd	KR	T140-A1

3 **2**

Member Subscription

❖ Self Registration > Create User > Company Information

- ① If your company doesn't appear when searching for a company name, click the [\[Generation Temporary Company Code\]](#) button.
 - ② Enter your company information according to the field names.
 - ③ You must enter the business license number. (The business license number is important reference information when reviewing the change of the temporary code to the NERP code in the future.)
- ※ Your Temporary Company Code will be automatically assigned upon registration

Company Search

Company Name
samsung

Business License Number
Vendor Code

Reset Search

Search result

Company Type	Company Name	Country	Vendor Code
No Match Found			

Generate Temporary Company Code

🔍 Condition for Temporary Company Code Generation

Use the temporary business code generation when the company name, business registration number, or vendor code cannot be retrieved.

- When issuing a temporary business code, the user must manually enter the company information.

Company Information

User Information

General Information

Company Name *
samsung Reset Search

Business Location * State
South Korea Gyunggi-do Sunnam-si Bundang-gu Mi

Region City
Gyunggi-do Sunnam-si

Street Zip/Postal Code
MigeumIlro XX-ro 99999

Company Phone Number Company Fax
+82 31-999-0000 +82 31-999-9999

Web Site Business License Number
test.domain.com

Representative Vendor Code

Additional Information

Temporary Company Flag *
YES

Next >

Member Subscription

❖ Self Registration > Create User > User Information

① Enter your user information.

② This is the additional information field.

- Samsung employee name (main contact point): Name of Samsung Electronics employee who collaborates
- Samsung employee e-mail: E-mail of Samsung Electronics employees who collaborate
- Samsung contact division : It means the business unit to which the Samsung employee you want to collaborate belongs. Channel Biz Admin of the selected Samsung contact division will be asked to approve your subscription.
- First Name (English), Last Name (English): Enter your English name

③ Enter your CPCex ID and check availability. Existing IDs cannot be used.

Welcome to Samsung Business Partner Registration

1 — 2 — 3
Your information — Terms & Privacy — Registration complete

Company Information — **User Information**

1

General Information

Login ID *
b2b_login_id_mira_kr_043@mallinator.com

Preferred Language *
English

First Name *
Joris

Last Name *
Vankerschaver

Password *

Retype Password *

Phone
United States (+1) (999) 999-9999

Department *
Logistics

Job Title

2

Additional Information

Samsung Employee name (Main contact point) *
Hong Gil-Dong

Samsung Employee Email *
gildong.hong@samsung.com

Samsung Contact Division *
Mobile eXperience Business

Channel-Specific Information

First Name (English) *
Joris

Last Name (English) *
Vankerschaver

CPCEx ID *
vankerschaver

3 Cpcex ID Check

< Back Next >

Member Subscription

❖ Terms and Conditions Agreement Guide

① You can agree to all terms and conditions at once.

② Individual Agreement Guide

- **Samsung Business Partner Terms of Use:** This section requires you to review and agree to the "Samsung Business Partner System Terms of Use."
- **CPCex Terms of Use:** This section requires you to review and agree to the "CPCex-Specific Terms of Use."
- **Samsung Business Partner Privacy Policy:** This section requires you to review and agree to the "Samsung Business Partner System Privacy Policy."
- **CPCex Privacy Policy:** This section requires you to review and agree to the "CPCex-Specific Privacy Policy."
- **Marketing Consent:** This section requires you to review and agree to the "Marketing Consent Policy."

Welcome to Samsung Business Partner Registration

1 2 3
Your information Terms & Privacy Registration complete

1 All Agreement

2 I agree to the Samsung B2B Terms & Conditions (Required) +

I agree to the CPCex Terms & Conditions (Required) +

I agree to the Samsung B2B Privacy Policy (Required) +

I agree to the CPCex Privacy Policy (Required) +

Marketing Consent (Optional) I agree Do not agree +

< Back Next >

Member Subscription

❖ MFA(Samsung Single-ID) Guide

- ① If biometric authentication is required for a channel, proceed with [\[Biometric Method\]](#).
- ② If biometric authentication is not required for a channel, proceed with selecting [\[All\(SMS, OTP, Bio\)\]](#).

Welcome to Samsung Business Partner Registration

✓ — ✓ — 3
Your information — Terms & Privacy — Registration complete

Multi Factor Authentication

This is Channel default MFA setting that you cannot change.
If you want to change it, after registration, contact your system admin.

1 Biometric method
Use a biometric identification of Samsung Single ID for more protection.

2 All (SMS, OTP, Bio)
Use any methods of authentication of Samsung Single ID.

< Back Next >

Member Subscription

- ❖ **After submitting user subscription, the Admin will approve your membership.**
 - **You can log in after your CPCex membership is approved.**
 - **Login is possible after approval from the Partner Admin or Channel Biz Admin.**
 - **You will receive an email notification once your membership is approved.**



Registration approval is currently in progress.

We appreciate Your interest in the Samsung Business Account.

Your registration request is being processed based on the information you provided.

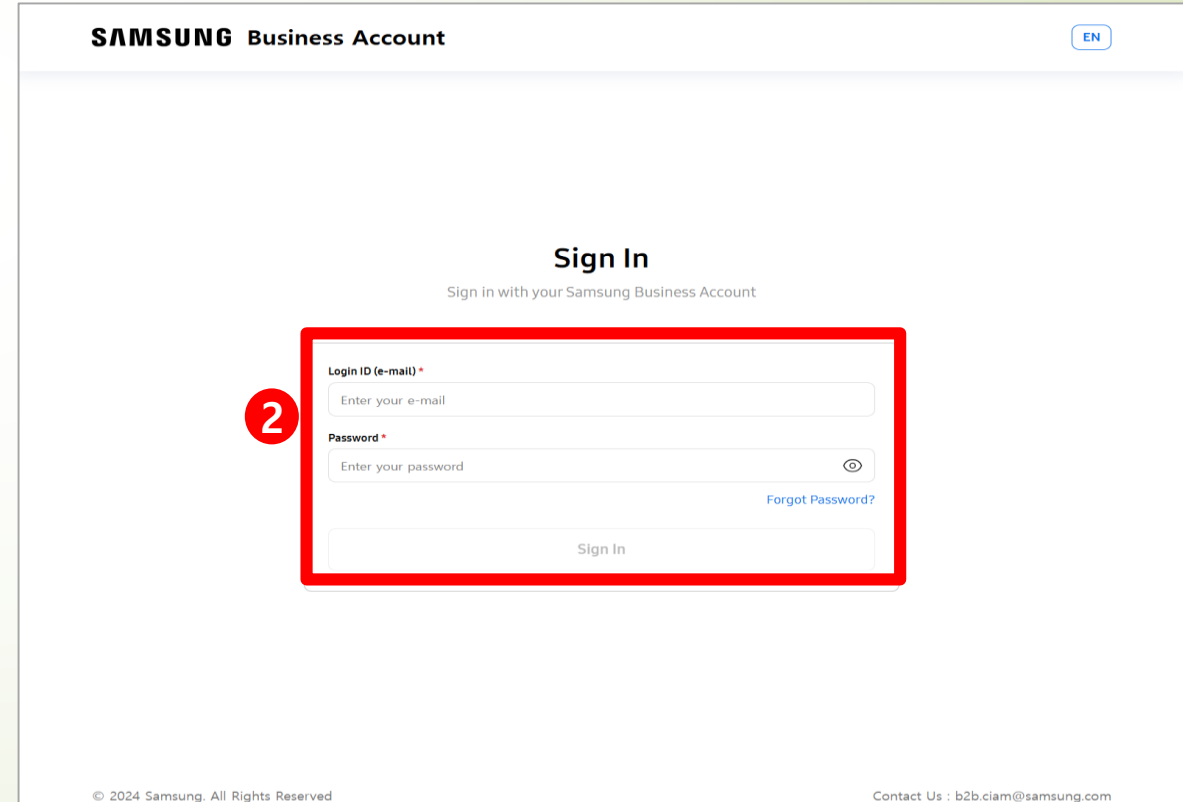
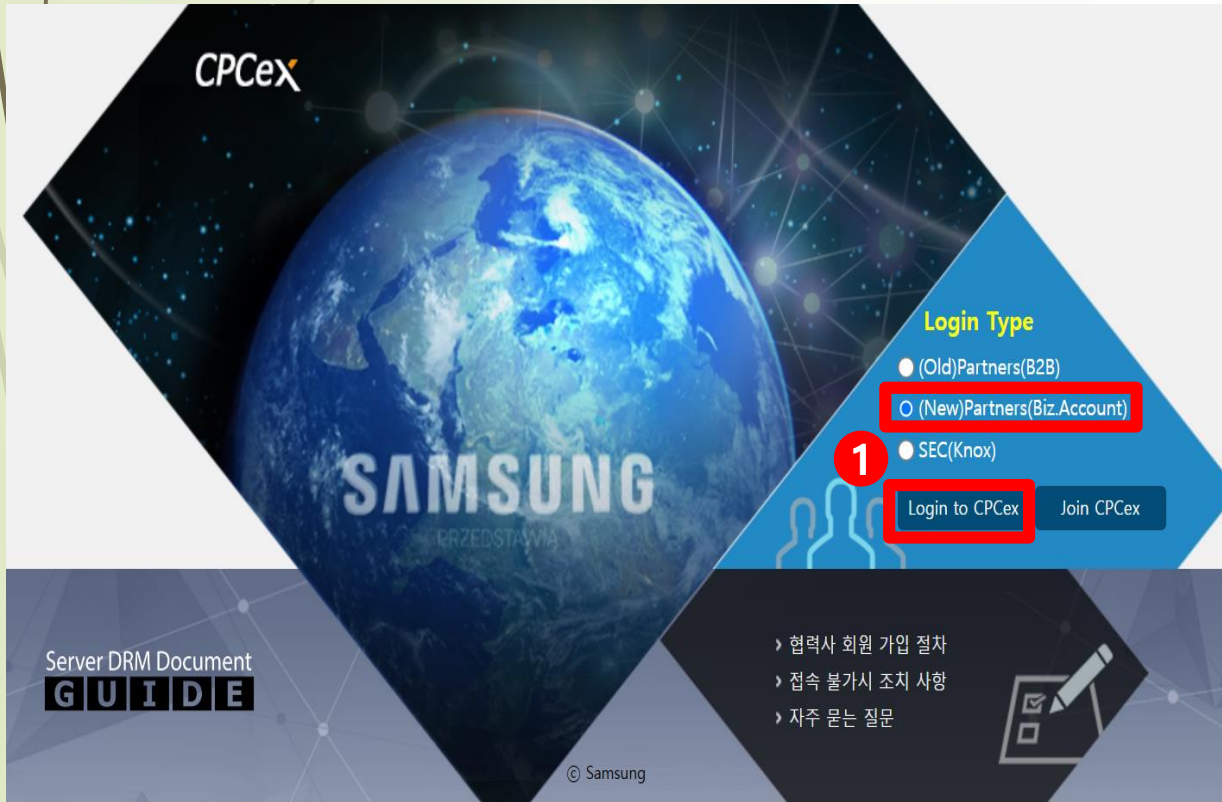
We will make every effort to complete the process as soon as possible.

Best regards,
Samsung Business Account Team

1st login

❖ CPCex 1st login with ID and password approved for subscription

- ① Partner users select “(New)Partners(Biz Account)” and click the [Login to CPCex] button.
- ② If you go to the login screen of the Samsung Biz Account system, enter the ID (e-mail) and password approved for subscription, Click Sign-in.



Step 1-1) SingleID Authenticator Enroll

※ MFA : Multi-Factor Authentication

- ① If you log in CPCex, check [Terms of Use] and [Collection and Use of Personal Information] on the screen and click Accept.
- ② Select SingleID Authenticator PIN/Bio as verification option
- ③ Click 'Get started' to start registering SingleID Authenticator service

SingleID English

User Consent

For account < >, the following user consent is required in order to use SingleID.

Accept all

- 이용약관 (Required) >
- Collection and Use of Personal Information (Required) >
- Marketing (Optional) >
- Are you over 14 years old? (Required)

Accept

Decline

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SingleID English

Select verification option

For account <*****>, Please choose one option from below.

Enrolled Enrollment required

SingleID Authenticator - PIN/Bio >

Cancel

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SingleID English

Enroll SingleID Authenticator

Please proceed to enrolling SingleID Authenticator as authentication method.

id SingleID

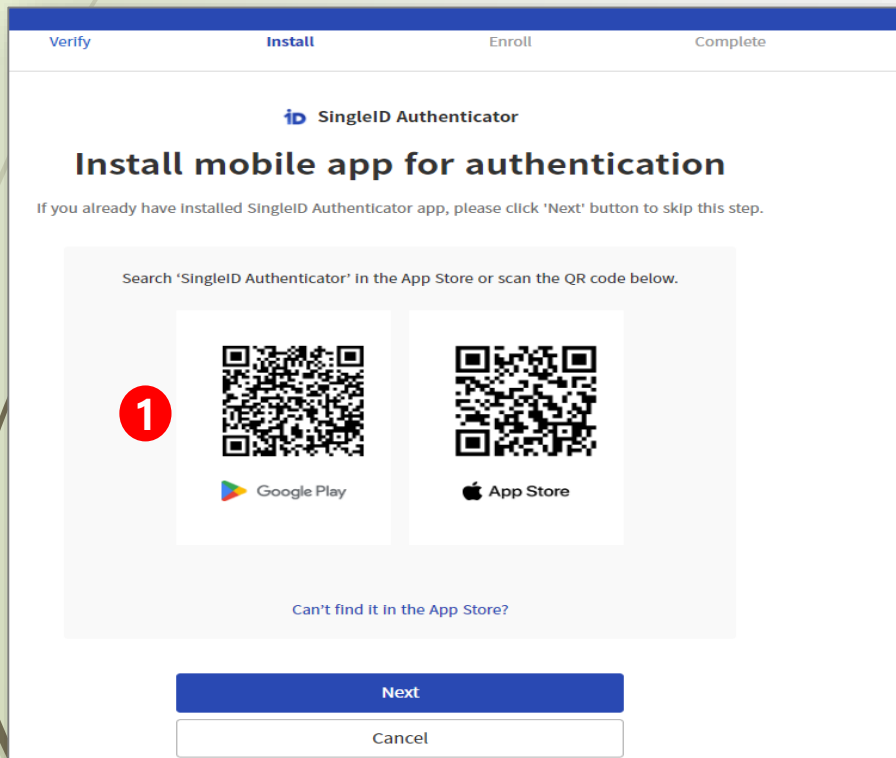
Get started

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2nd Login (MFA)

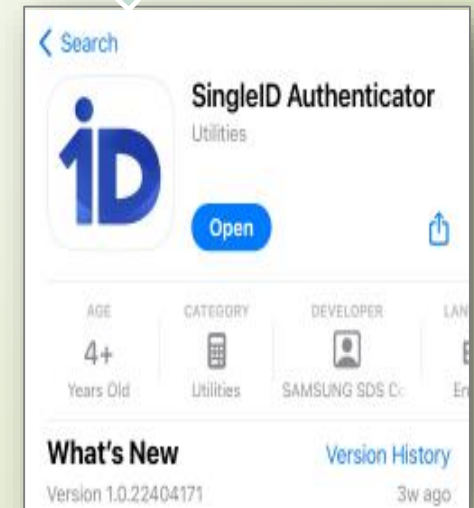
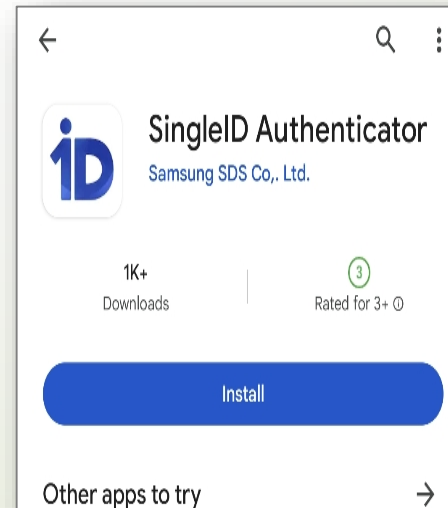
Step 1-2) SingleID Authenticator Mobile App Installation (Choose One from the following method)

- ① Move to Google Play / App Store through "QR Code" and Install App
- ② Download the installation file directly from the download link
- ③ Move to Google Play / App Store through "SMS" and Install App



Android : Run Google Play →
Search/Install 'SingleID Authenticator'

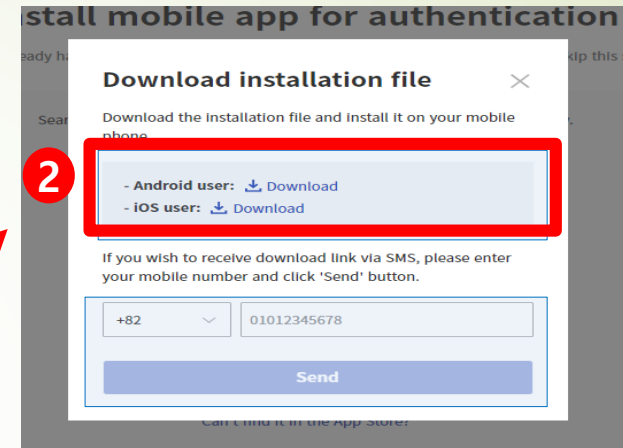
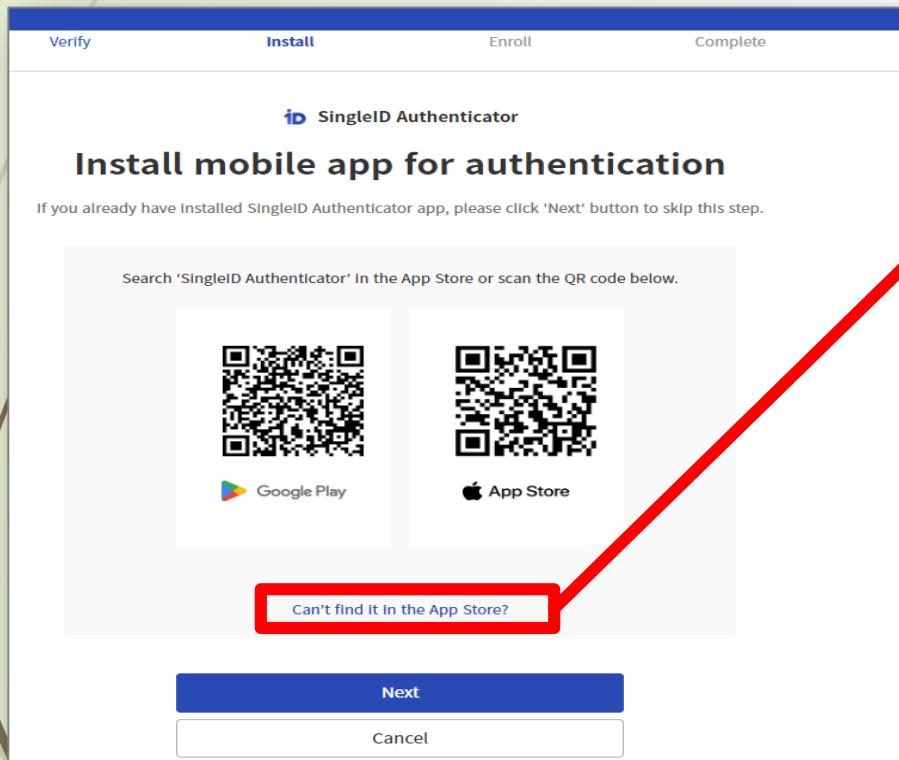
iOS : Run Appstore → Search/Install
'SingleID Authenticator'



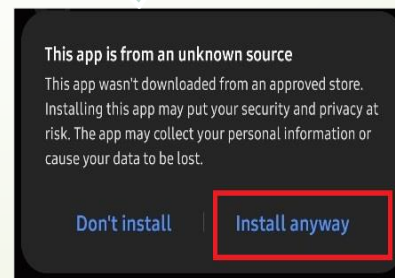
2nd Login (MFA)

Step 1-2) SingleID Authenticator Mobile App Installation (Choose One from the following method)

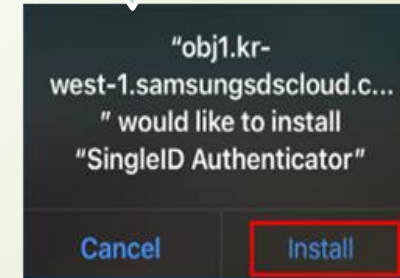
- ① Move to Google Play / App Store through "QR Code" and Install App
- ② **Download the installation file directly from the download link**
- ③ Move to Google Play / App Store through "SMS" and Install App



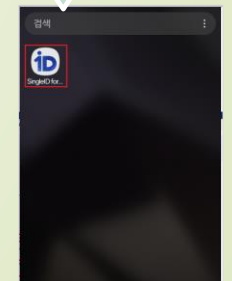
Android : When installing the app, click "Install anyway" to install it.



iOS : Press the "Install" button to install.



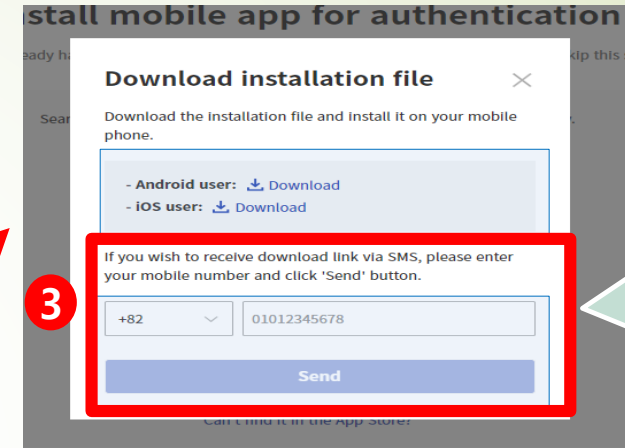
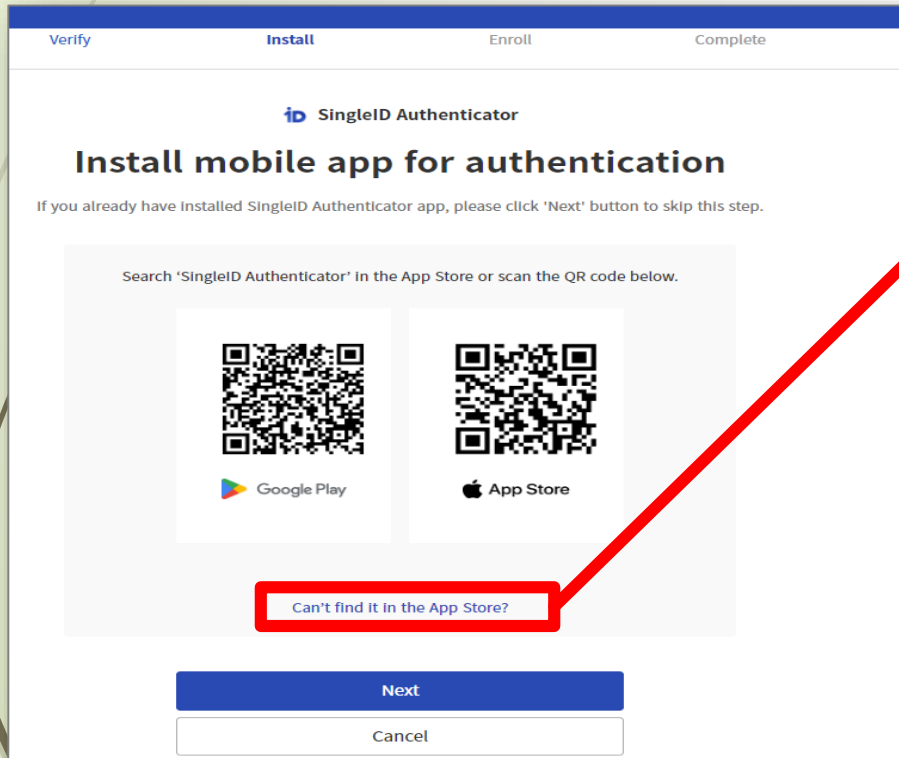
SingleID Authenticator App is installed on mobile phone.



2nd Login (MFA)

Step 1-2) SingleID Authenticator Mobile App Installation (Choose One from the following method)

- ① Move to Google Play / App Store through "QR Code" and Install App
- ② Download the installation file directly from the download link
- ③ **Move to Google Play / App Store through "SMS" and Install App**

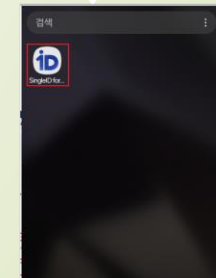


Enter the country code and number of the mobile phone to receive the installation URL text, and click 'Send'

Install the app by downloading directly to the URL of the received character

SingleID Authenticator App is installed on mobile phone.

SingleID App URL
IOS: <https://tinyurl.com/58j42vcv>
Android: <https://tinyurl.com/32eaunr4>

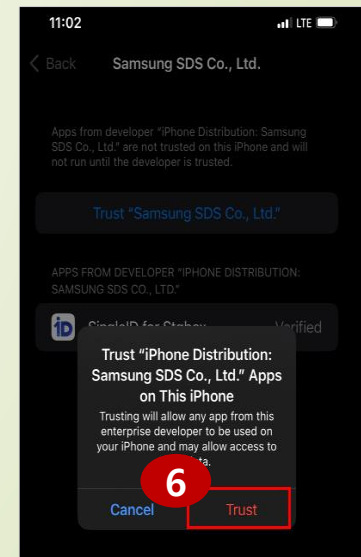
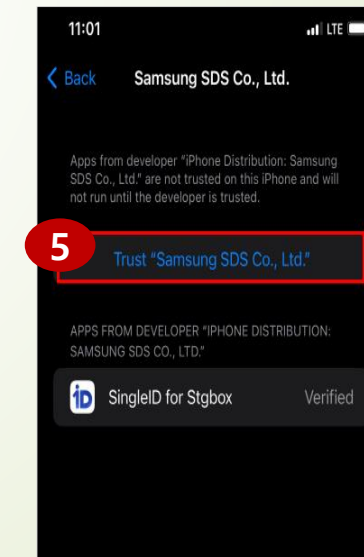
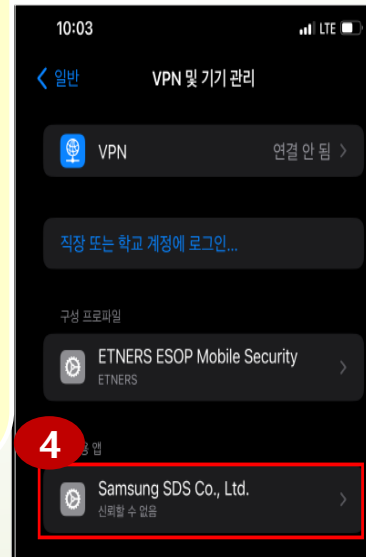
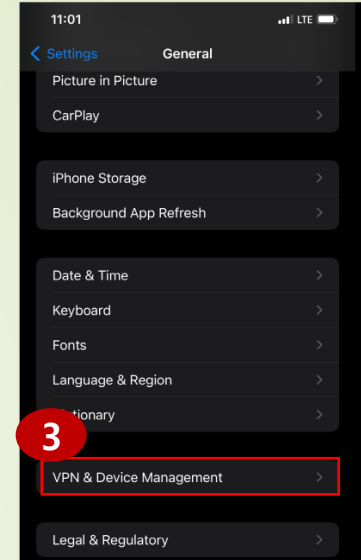
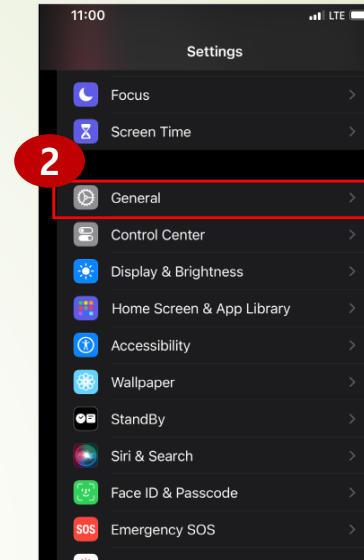
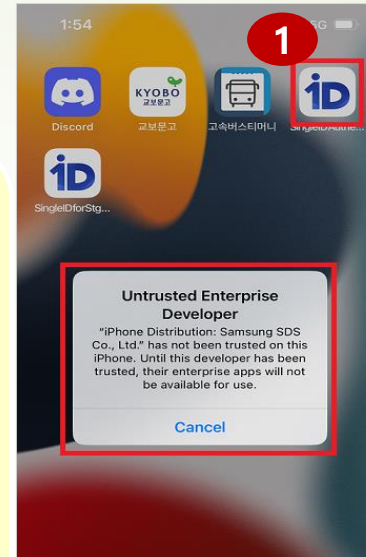


2nd Login (MFA)

Step 1-2) In case of iOS, set app trust separately

On iOS, for the enterprise apps that have been installed manually, such as from a URL link, the iOS device displays a notification that 'Untrusted Enterprise Developer' on the first launch. After you dismiss this message, you can set up trust with the app developer.

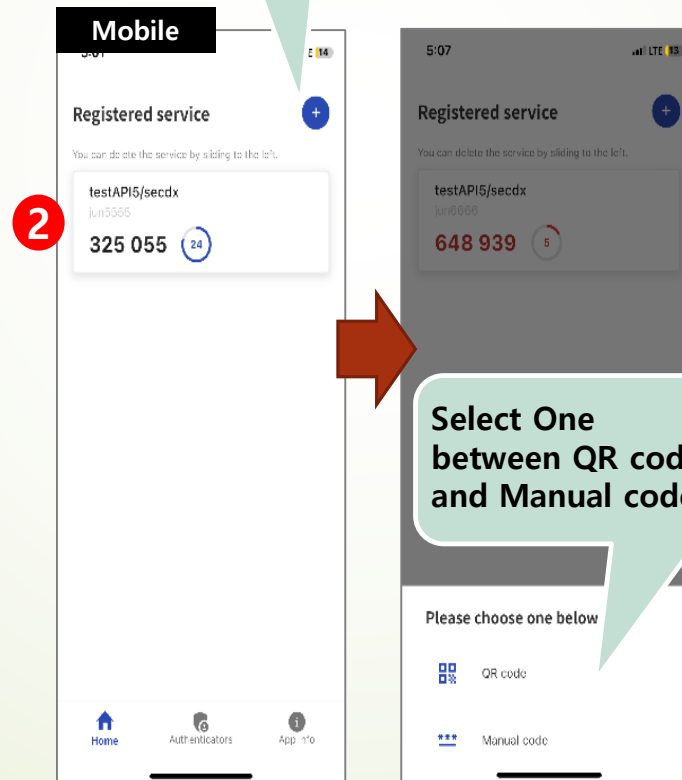
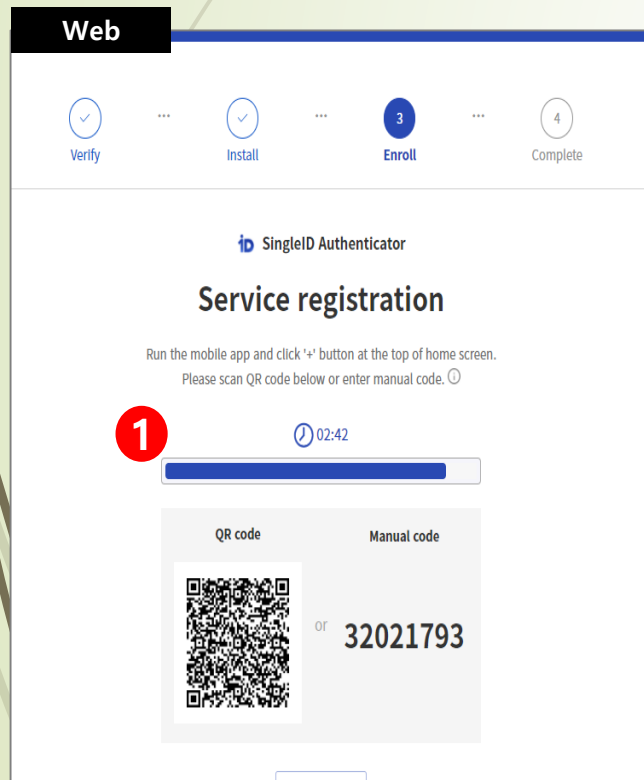
- ① Launch the iOS SingleID Authenticator app
- ② Select 'Settings' > General
- ③ Select 'VPN & Device Management'
- ④ Select 'Samsung SDS Co.,Ltd.'
- ⑤ Select 'Trust Samsung SDS Co.,Ltd'
- ⑥ Select 'Trust' on the dialog box



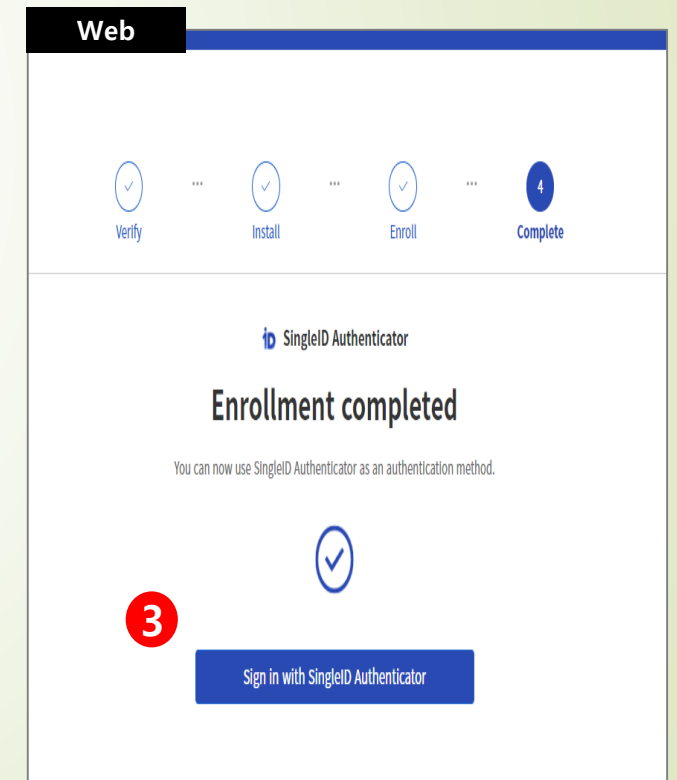
Step 1-3) Service registration of SingleID Authenticator app

- ① Enter the screen for service registration
- ② Run App screen for service registration
- ③ Service Registration Completion Screen

Click the + button to register the service



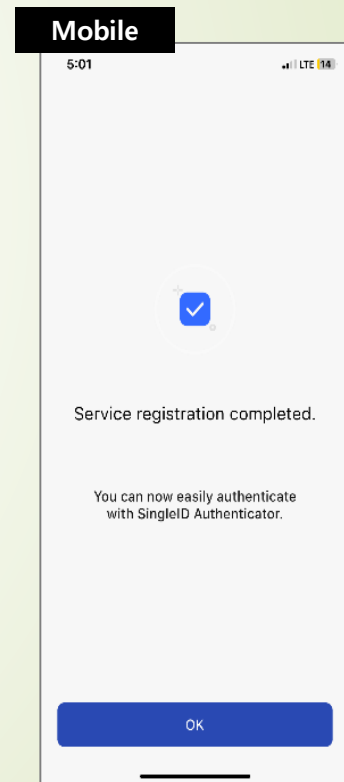
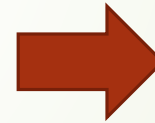
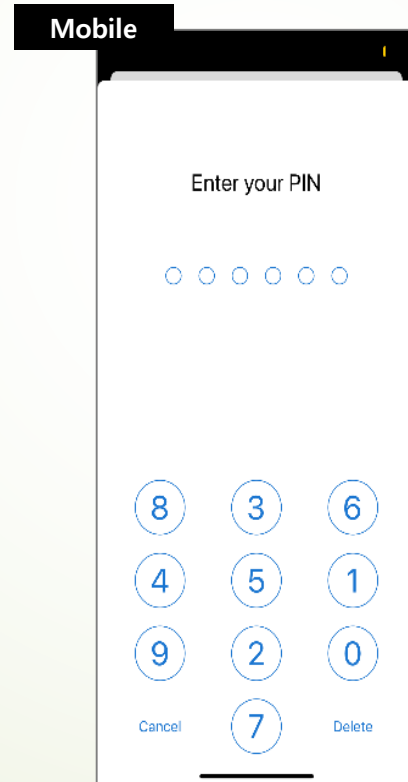
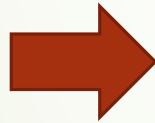
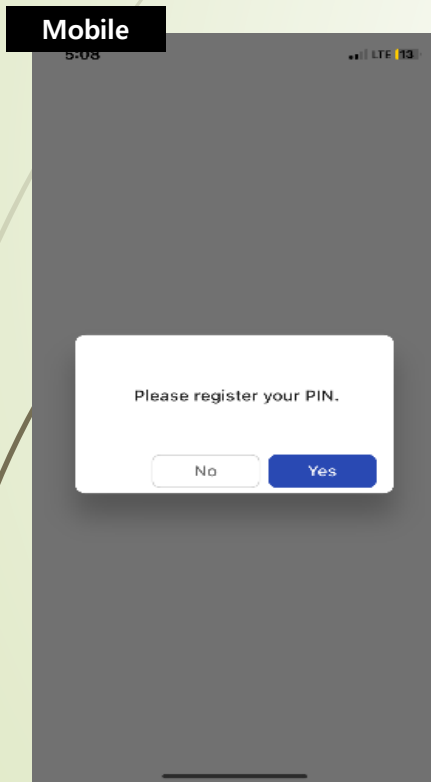
Select One between QR code and Manual code



2nd Login (MFA)

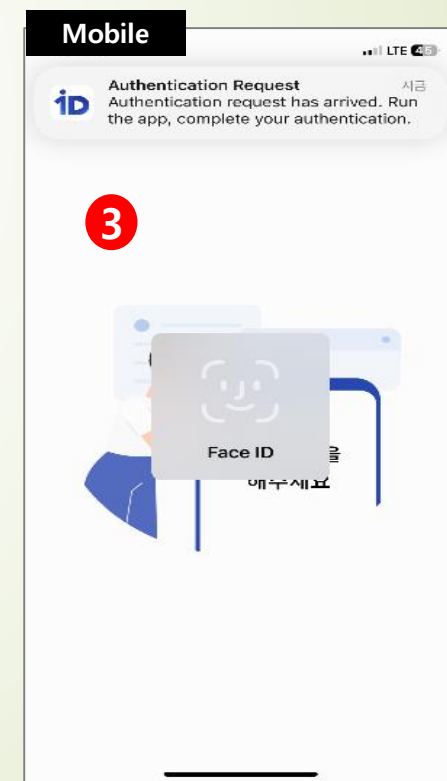
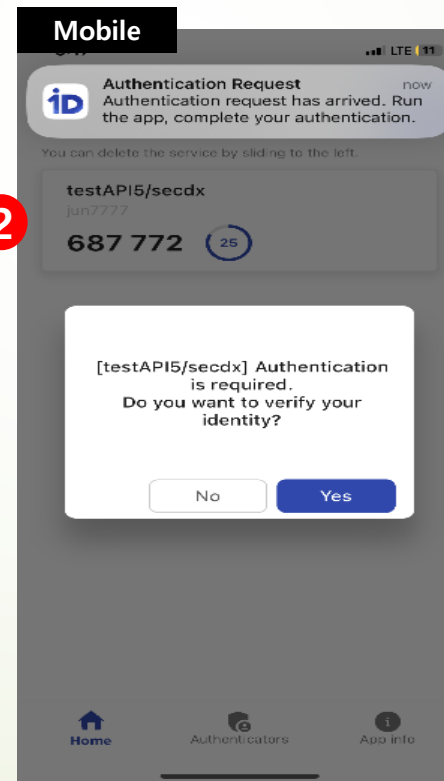
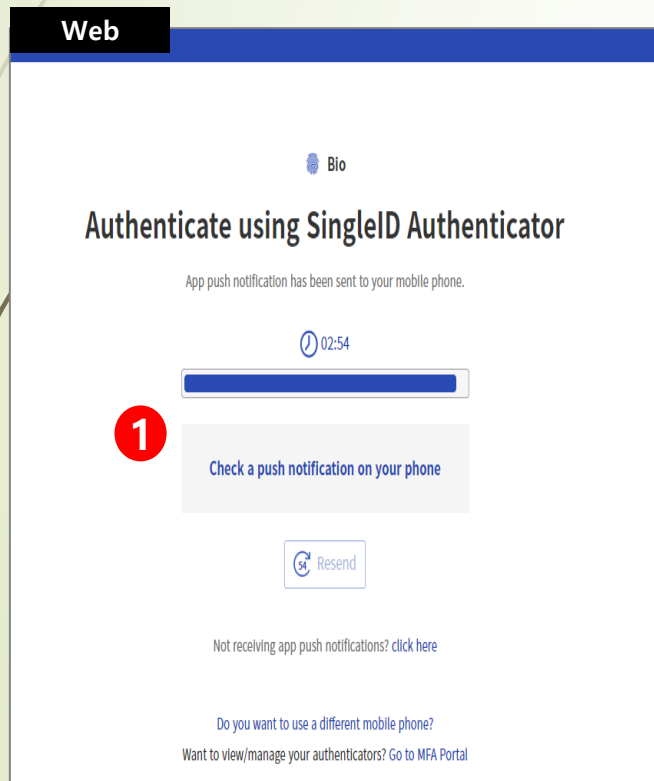
Step 1-3) Service registration of SingleID Authenticator app

- Registration of 6-digit PIN information for use when major authentication such as biometric authentication is not possible



Step 2-1) SingleID biometric authentication login (before authentication time expires)

- ① After the first login, automatically move to the SingleID Authenticator screen
- ② When a biometric authentication request push notification message is received on the mobile phone, proceed with authentication after accessing the APP
- ③ Touch the push notification to run the SingleID Authenticator App and then run fingerprint or FaceID biometric authentication



2nd Login (MFA)

Step 2-1) SingleID biometric authentication login (after authentication time expires)

- ① When you click the "Click here" link, QR and manual code are displayed at the bottom of the screen.
- ② On the Authenticators tab, click 'Authenticate manually' → Click Manual code
- ③ Enter the manual code of the web screen into the mobile phone and execute fingerprint / faceID biometric authentication

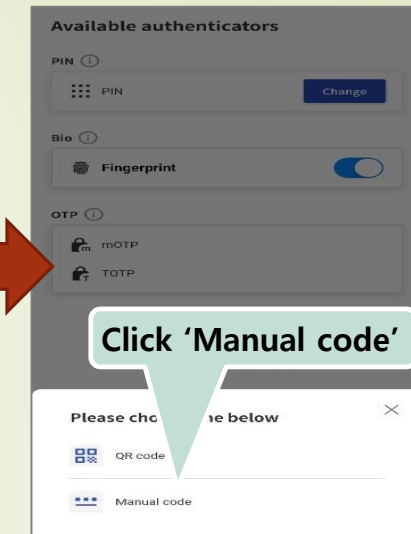
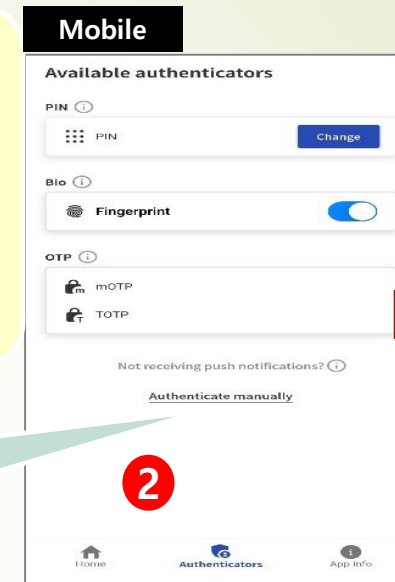


The remaining time to authenticate in the SingleID App

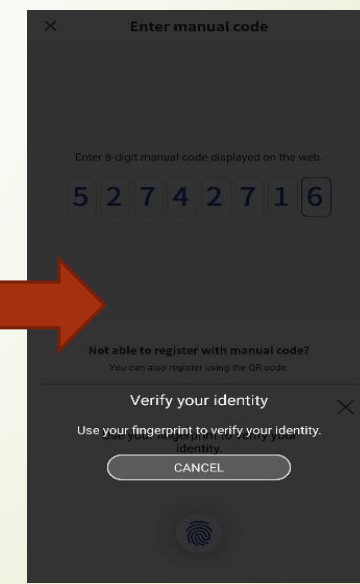
When authentication time expires, click Resend to create a new QR or authentication code and retransmit mobile push notification

When you click the "Click here" link, the QR code and manual code are displayed at the bottom of the screen.

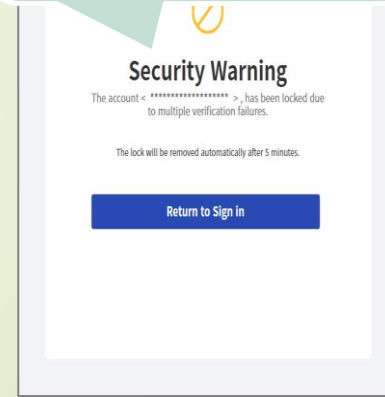
On the Authenticators tab, click Authenticate manually



Click 'Manual code'



If it exceeds more than 3 times, the authentication function is locked, but after 5 minutes, re-login can be attempted.



2nd Login (MFA)

Step 2-1) SingleID biometric authentication login (after authentication time expires)

- ① When you click the "Click here" link, QR and manual code are displayed at the bottom of the screen.
- ② On the Authenticators tab, click 'Authenticate manually' → Click QR code.
- ③ Scan the QR code of the web screen with the mobile phone and execute fingerprint / faceID biometric authentication

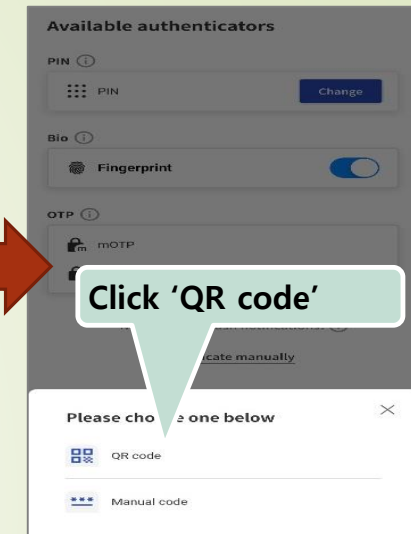
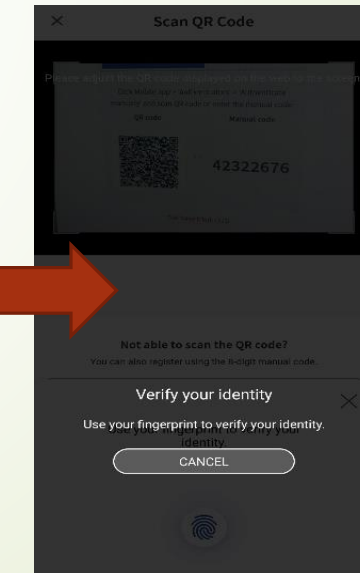
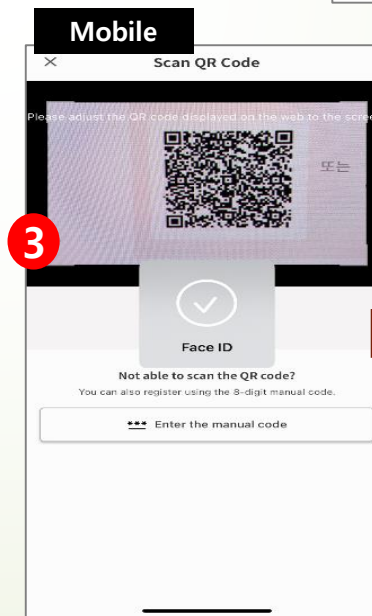
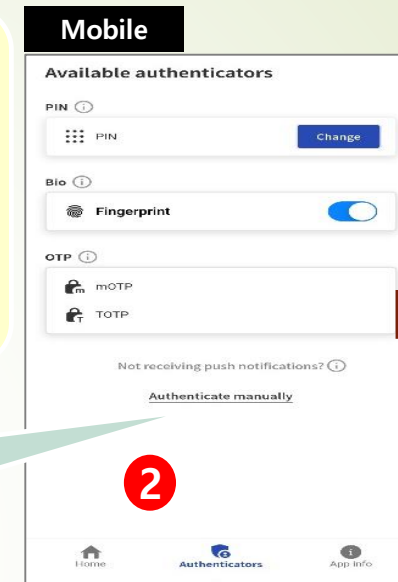


The remaining time to authenticate in the SingleID App

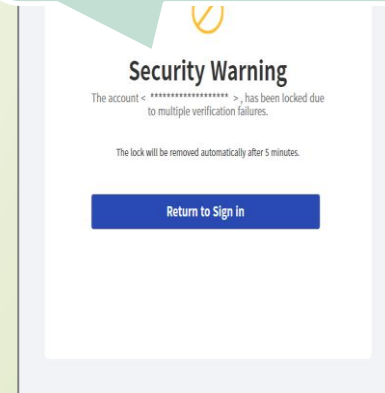
When authentication time expires, click Resend to create a new QR or authentication code and retransmit mobile push notification

When you click the "Click here" link, the QR code and manual code are displayed at the bottom of the screen.

On the Authenticators tab, click Authenticate manually



If it exceeds more than 3 times, the authentication function is locked, but after 5 minutes, re-login can be attempted.



2nd Login (MFA)

Step 2-2) SingleID SMS registration and login

- 1 After login CPCex, select SMS as the verification option
- 2 Click Start to register SMS as the authentication method
- 3 Enter the mobile phone number to register and click Send Authentication Code
- 4 Enter 6 digits authentication code received by SMS & click Verify.
- 5 After successful authentication of 6 digits authentication code, registration is completed
- 6 Enter 6 digits of authentication code received by mobile phone registered on Single ID and click Verify button → Go to CPCex system screen after successful SMS authentication

Web

Select verification option
Please choose one option from below.

Enrolled Enrollment required ⓘ

- SingleID Authenticator - Bio
- SingleID Authenticator - mOTP
- SMS**
- SingleID Authenticator - TOTP

Cancel

Enroll SMS
Please proceed to enrolling SMS as authentication method.

SingleID

Get started

Enroll SMS
please enroll SMS MFA by entering SMS information.

+82 01012345678

Send verification code

Cancel

Enroll SMS
6-digit verification code was sent to <+82-010****0468>. Please enter the code below in 3 minutes.

02:32

8 2 8 5 7 1

Resend code

Verify

Enrollment completed.
You can now use SMS as an authentication method.

Sign in with SMS

Enter verification code
6-digit verification code was sent to <+82-010****0468>. Please enter the code below in 3 minutes.

02:23

2 6 9 9 3 5

Resend code

Verify

Do you want to verify with another way?
Do you want to use a different phone number for SMS?

2nd Login (MFA)

Step 2-3) SingleID mOTP registration and login

- ① After logging in to CPCex, select mOTP as the verification option. ※ Biometric / mOTP / TOTP / PIN can be registered at once
- ② Authentication code is displayed on web screen
- ③ Push notification is displayed on mobile phone
- ④ If the OTP code displayed in the push notification is the same as the authentication code number on the web screen, click the 'Verify' button, If it is different, click the 'Cancel' button

Web

Select verification option

Please choose one option from below.

Enrolled Enrollment required ⓘ

- SingleID Authenticator - Bio >
- SingleID Authenticator - mOTP >**
- SMS >
- SingleID Authenticator - TOTP >

Cancel

Want to view/manage your authenticators? [Go to MFA Portal](#)

mOTP

Authenticate using SingleID Authenticator

App push notification has been sent to your mobile phone.

02:56

970091

You have tried: (1/3)

Resend

Not receiving app push notifications? [click here.](#)

Do you want to verify with another way?
Do you want to use a different mobile phone?

Mobile

Registered service

You can delete the service by sliding to the left.

- testAPI5/secdx
118 25

[testAPI5/secdx] Authentication is required.
Do you want to verify your identity?

No Yes

OTP

OTP code를 확인해주세요.

웹에 표시된 OTP code와 동일하다면 확인을 눌러 인증을 완료하세요.

854 622

취소 확인

Step 3-1) If you change your mobile phone

- ① Click on "Do you want to use a different mobile phone?" at the bottom of the authentication screen.
- ② If there is a push alarm on the existing mobile phone, select the verification option and complete the authentication.
✘ If there is no existing device, you must request initialization to the MFA service desk (mfasvd.sec@samsung.com)
- Write that partner user id and usage system are CPCex and send mail by cpchelpdesk@samsung.com
- ③ Install the app on the new mobile phone and register the service again.
- ④ In the Change your existing mobile phone screen, click Registration.

The image displays four sequential screenshots of the SingleID web interface, illustrating the process of changing a mobile phone. Each screenshot is labeled with a red circle containing a number from 1 to 4.

- Screenshot 1:** The "Authenticate using SingleID Authenticator" screen. A timer shows 00:47. A button labeled "Check a push notification on your phone" is visible. At the bottom, a red box highlights the question "Do you want to use a different mobile phone?". Below it, a link "Want to view/manage your authenticators? Go to MFA Portal" is also highlighted. At the very bottom, a "Service Desk" link with the email mfasvd.sec@samsung.com is highlighted in a red box.
- Screenshot 2:** The "Authenticate using SingleID Authenticator" screen. A timer shows 00:46. A button labeled "Check a push notification on your phone" is visible. A "Resend" button is also present.
- Screenshot 3:** The "Service registration" screen. A timer shows 02:51. It displays a QR code and a manual code "92161689". A "Refresh" button is at the bottom.
- Screenshot 4:** The "Change your existing mobile phone" screen. It features a warning icon and text: "Change your existing mobile phone. There is another mobile phone registered with this service. If you continue to register, you can't use your previously registered mobile phone. Do you want to continue?". At the bottom, there are two buttons: "Registration" (highlighted in blue) and "Cancel".

2nd Login (MFA)

Step 3-2) Changing the mobile number that receives the SMS

① Click 'Want to view/manage your authenticator? Go to the MFA Portal' link

② Select verification option

other than SMS, authenticate yourself, and log in to the MFA portal

※ If there is no other verification option, you must request SMS change to the MFA service desk (mfasvd.sec@samsung.com): Write CPCex user ID and usage system CPCex, a mobile phone number before and after the change, and send an e-mail with cpchelpdesk@samsung.com for reference.

③ To register a new SMS, click the +Add New button

④ Select SMS as the verification option to register

⑤ Proceed authentication for identity verification

⑥ Enter the changed mobile number and click the Send verification Code button.

⑦ Enter the 6-digit code received by SMS and click Verify.

⑧ Delete existing number after checking SMS registration normal.

※ If you do not delete the existing number, the SMS verification code will be sent to both mobile phone numbers, which may be a security problem, so you must delete it.

Web

Select verification option
Please choose one option from below.

Enrolled Enrollment required

- SingleID Authenticator - Bio
- SingleID Authenticator - mOTP
- SMS
- SingleID Authenticator - TOTP

Cancel

1 Want to view/manage your authenticators? Go to MFA Portal

Select verification option
Please choose one option from below.

Enrolled Enrollment required

- 2 SingleID Authenticator - Bio
- SingleID Authenticator - mOTP
- SMS
- SingleID Authenticator - TOTP

Cancel

Want to view/manage your authenticators? Go to MFA Portal

SingleID MFA Portal
Manage your MFA method(s) here.
You can mark your preferred method(s) as favorite by clicking on the star icon.

SMS

- +82-1131095140 2024-09-02 17:44:00
- SingleID Authenticator Delete
- SingleID Authenticator - mOTP 2024-09-02 17:43:17
- SingleID Authenticator - Bio 2024-09-02 17:43:17

3 + Add New

Enroll SMS
6-digit verification code was sent to +82-010****6810-.
Please enter the code below in 3 minutes.

02:29

3 1 3 1 1 6

Resend code

Verify

Enroll SMS
please enroll SMS MFA by registering SMS information.

+82 01012345678

Send verification code

Cancel

6

Authenticate using SingleID Authenticator
Also push notification has been sent to your mobile phone.

02:39

Check a push notification on your phone.

With Reason (1/2)

Not receiving app push notifications? Click here.

Do you want to verify with another way?

5

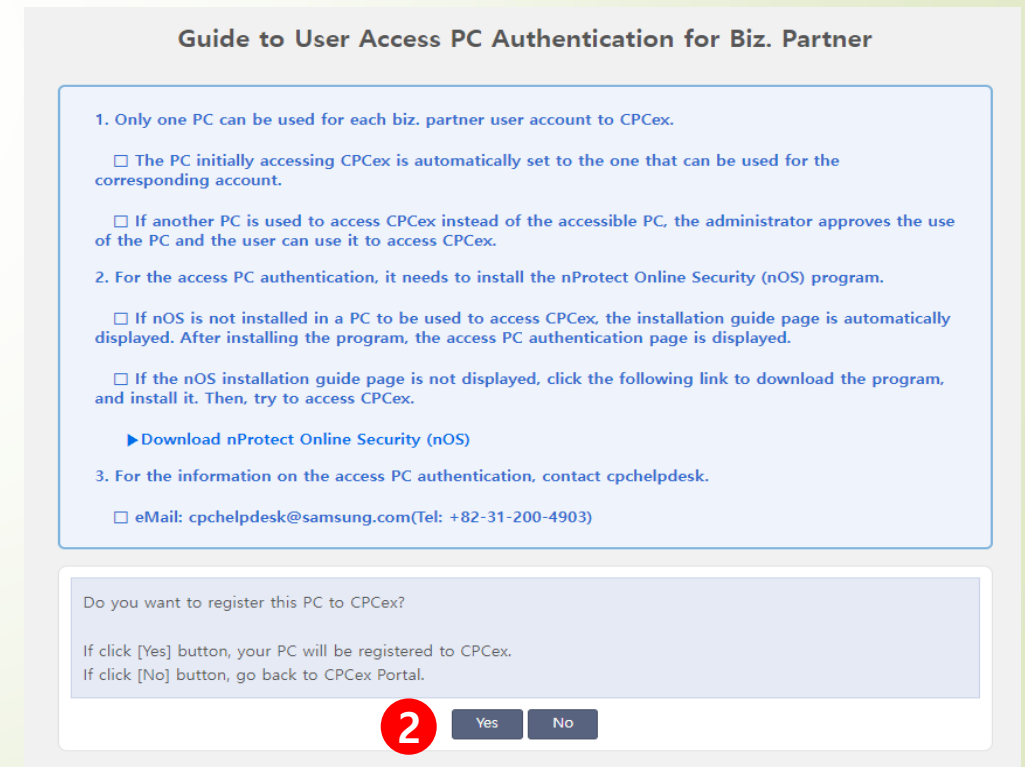
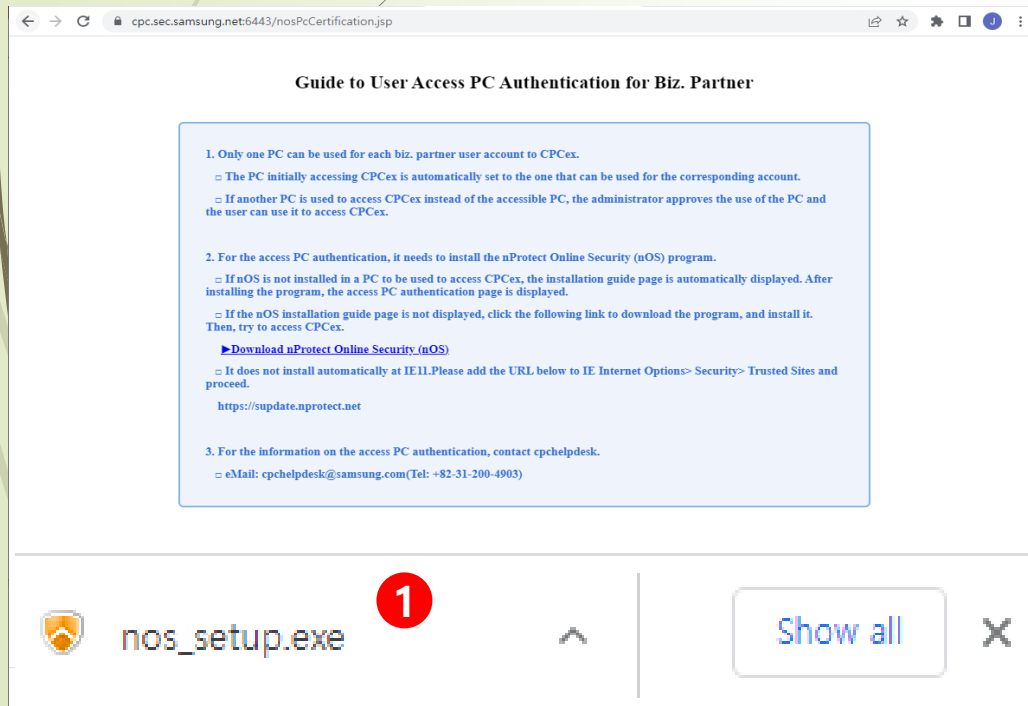
SingleID MFA Portal
Manage your MFA method(s) here.
You can mark your preferred method(s) as favorite by clicking on the star icon.

SMS

- 8 +82-1131095140 2024-09-02 17:44:00 Delete
- +82-1131376110 2024-09-02 18:05:47 Delete
- SingleID Authenticator Delete
- SingleID Authenticator - mOTP 2024-09-02 17:43:17
- SingleID Authenticator - Bio 2024-09-02 17:43:17

Login PC certification

- ❖ Partner users must specify the PC they will use when accessing CPCex for the first time, and only the designated PC can access CPCex.
- ① If you first log into CPCex, you have to install a program nProtect Online Security(nOS).
- ② After nOS is installed successfully, CPCex asks whether the current PC will be used to access CPCex with your account. when you click [Yes], you can access CPCex immediately.



Login PC certification

- ❖ If the OS is reinstalled on the specified PC or CPCex is connected from another PC, the certification procedure for the changed PC connection is guided.
- ③ When the changed PC first accesses CPCex, the PC certification request screen appears. Enter a reason and click Yes.
 - ※ If you are a vendor user (VU) of a partner company, you will be asked to approve the changed PC connection to the vendor admin (VA). / If you are a vendor admin (VA) of a partner company, you will be asked to approve the changed PC connection to the user manager of the primary exchange division of Samsung Electronics.

3

CPCex PC Certification

CPCex can be accessed from a single PC authorized for each user.
CPCex cannot be accessed from a PC that is not authorized.

Do you want to access CPCex from the PC that you are using now?
If you press [Yes], you will be able to access CPCex from this PC only.
If you press [No], the connection to CPCex will be closed.

Enter a reason to update.

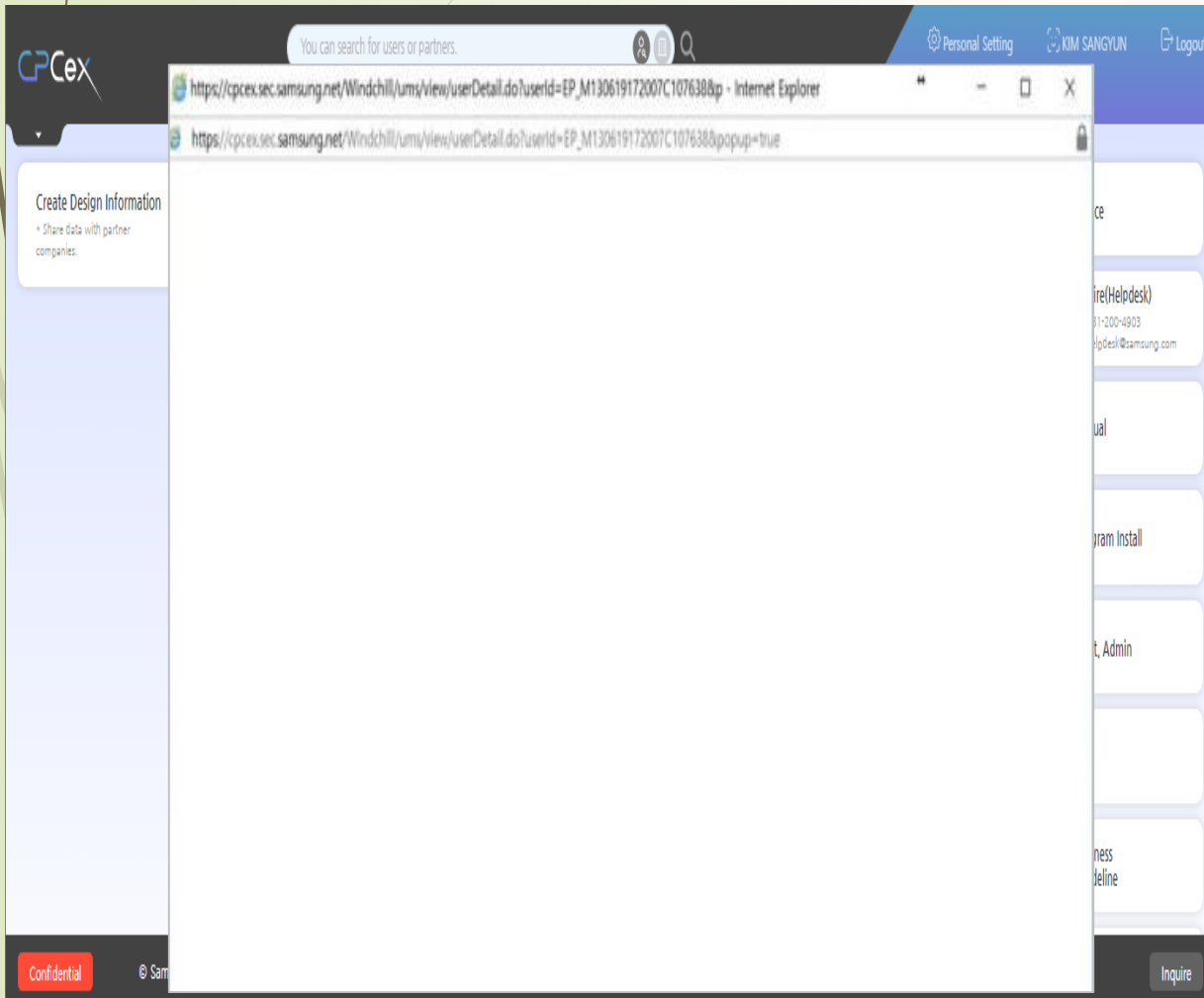
Yes No



- ④ If you log into the system when the PC authentication is being approved, the above screen describing the approval process is displayed. **(Login PC certification is not approved)** ※ If you successfully log into the system, the PC is set as the PC for your CPCex account.

❌ How to take action when CPCex access is not possible (1/3)

If you can not log in to the CPCex system or only the blank screen appears even after logging in, check the following information sequentially and take action.



(1) Check Chrome or Edge's version information through Chrome's Help > Chrome information or Edge's Help and Feedback > Microsoft Edge information. → Upgrade if it is not the latest version.

About Chrome

 Google Chrome

 Chrome is up to date
Version 112.0.5615.138 (Official Build) (64-bit)

About

 Microsoft Edge
Version 112.0.1722.58 (Official build) (64-bit)

❌ How to take action when CPCex access is not possible (2/3)

(2) Edge

1. Ctrl+Shift+Del

2. Clear search data

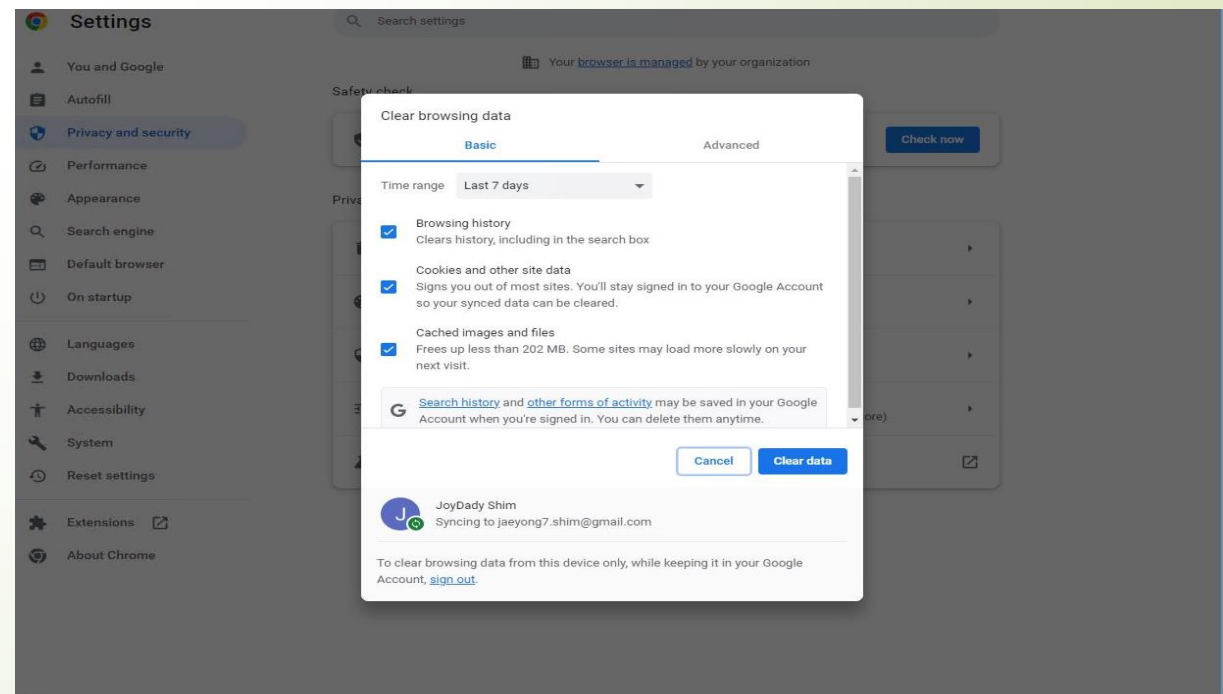
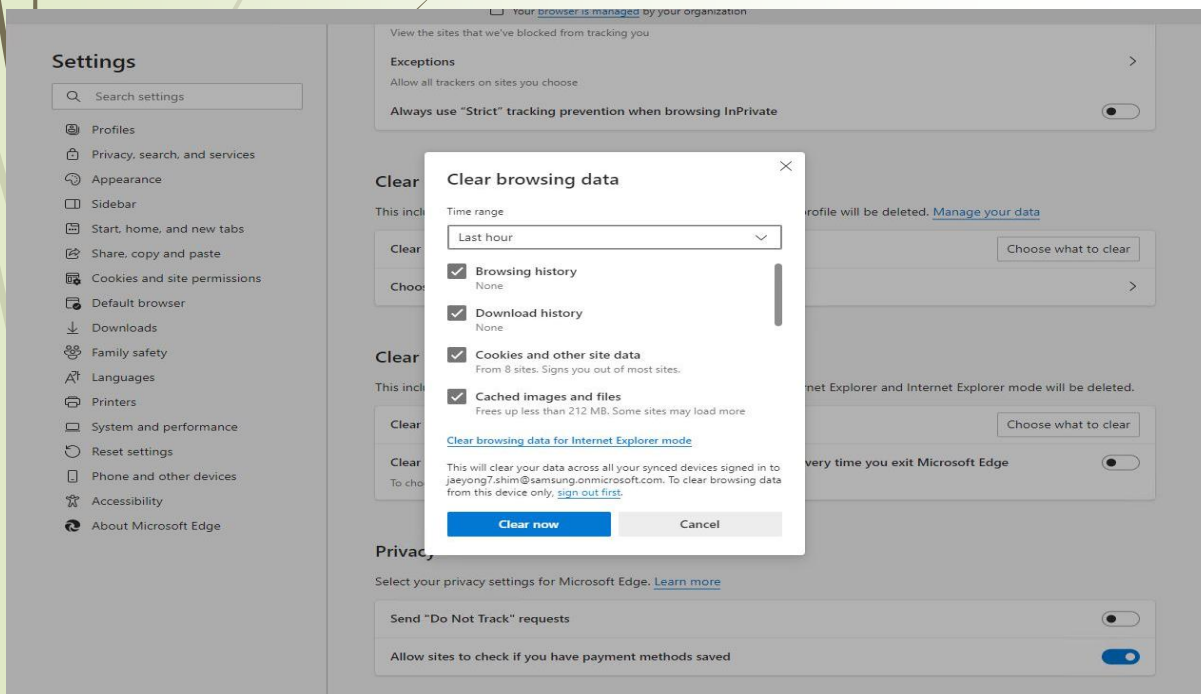
- Time range: Select all times
- Check all checkboxes and run "Clear Now"

(2) Chrome

1. Ctrl+Shift+Del

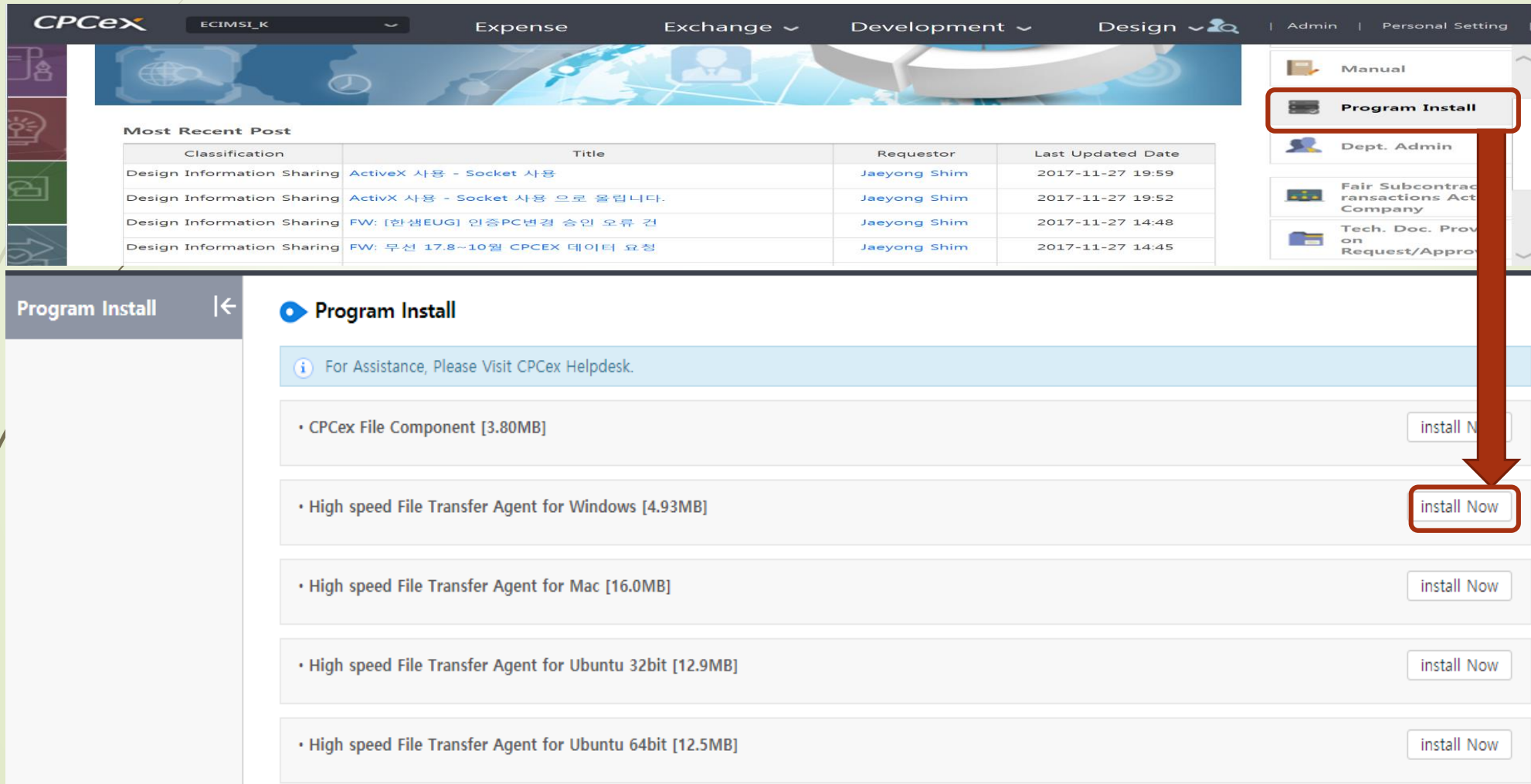
2. Delete Internet Usage History

- Period: Overall
- Cookies, other site data: Check
- Cached images and files: Check



※ How to take action when CPCex access is not possible (3/3)

(3) After logging in to CPCex, click Install related programs in the menu on the right side of the initial screen to download and install a file transfer program that fits your PC environment.



The screenshot displays the CPCex web portal interface. At the top, there is a navigation bar with the CPCex logo and user information (ECIMSLK). Below the navigation bar, there is a header section with a globe and a search icon. The main content area is divided into two sections: 'Most Recent Post' and 'Program Install'.

The 'Most Recent Post' section contains a table with the following data:

Classification	Title	Requestor	Last Updated Date
Design Information Sharing	ActiveX 사용 - Socket 사용	Jaeyong Shim	2017-11-27 19:59
Design Information Sharing	ActivX 사용 - Socket 사용 으로 올립니다.	Jaeyong Shim	2017-11-27 19:52
Design Information Sharing	FW: [한샘EUG] 인증PC변경 승인 오류 건	Jaeyong Shim	2017-11-27 14:48
Design Information Sharing	FW: 무선 17.8~10월 CPCEX 데이터 요청	Jaeyong Shim	2017-11-27 14:45

The 'Program Install' section is highlighted with a red box. It contains a list of programs available for installation, each with an 'install Now' button. A red arrow points to the 'install Now' button for the 'High speed File Transfer Agent for Windows [4.93MB]' program.

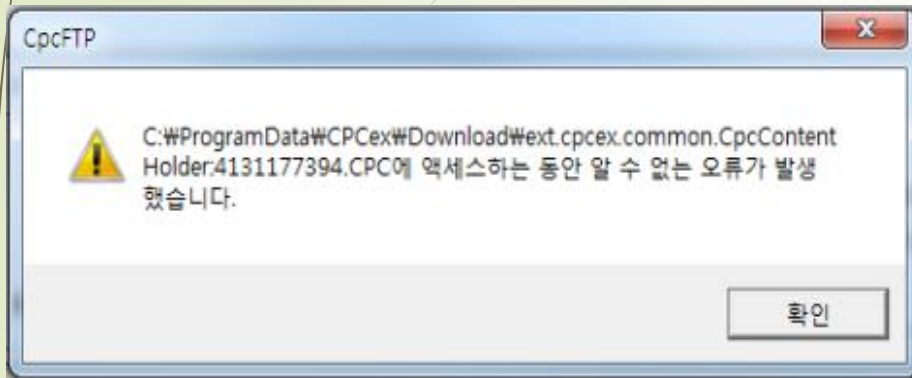
Program Install

For Assistance, Please Visit CPCex Helpdesk.

- CPCex File Component [3.80MB] [install Now](#)
- High speed File Transfer Agent for Windows [4.93MB] [install Now](#)
- High speed File Transfer Agent for Mac [16.0MB] [install Now](#)
- High speed File Transfer Agent for Ubuntu 32bit [12.9MB] [install Now](#)
- High speed File Transfer Agent for Ubuntu 64bit [12.5MB] [install Now](#)

※ When you cannot download a file

When downloading an attachment, if the following message is displayed, change the setting as follows:



Select [Personal Setting] > [Use Environment Setting] on the upper right of CPCex.

- Change the file transmission type to HTTP (Browser) or Multi-Connection (Agent).

Personal Setting

Use Environment Setting

Address book

Integrated Category

Personal information modification/withdrawal

Exchange Development Design Quality Expense

You can search for users or partners.

Personal Setting KIM SANGYUN Logout

Use Environment Setting

Max File Transfer Size

Present Max File Transfer Size	10240 MB	List	30 Line
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File Transmission Type TIP

HTTP(Browser) HTTP(ActiveX) Multi-Connection(Agent)

Confirm Cancel